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	Filing Date		2003-07-02	
	First Named Inventor	Randy D. Baxier		
	Art Unit	3623		
	Examiner Name	Neil R. Kardos		
Attorney Docket Number		RSW920030049US2		

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	1	Matzler, Kurt and Hans H. Hinterhuber, "How to make product development projects more successful by integrating Kano's model of customer satisfaction into quality function deployment". Technovation, 18:1 (1998), pp. 25-38.	<input type="checkbox"/>

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